CURRICULUM VITAE

جامعة الأزهر
Al-Azhar University-Gaza

Nihaya El Telbani

Last Update:16/06/2026

PERSONAL DETAILS

Date Of Birth	9/4/1966	**Place Of Birth**	Yabad- Jenin
Nationality	Palestinian		
Martial Status	Married	**Gender**	Female
Designation	Professor		
Department	Business Department		
Faculty	Economic and Administrative Science		
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Address(Office)	Faculty of Economics and Administrative Science		
Address (Home)	Al Zawaida- Middle Governorate		
HURL	-		

ACADEMIC QUALIFICATIONS

(YEAR ,QUALIFICATION ,INSTITUTION ,TITLE)

2000	Doctoral Degree, PHD,Sheffield Hallam University - UK (Assessing the Implementation of TQM in The Palestinian Healthcare Sector)
1994	Master Degree, MSC,Sheffield Hallam University - UK (Human Resource Management)
1992	Bachelor Degree, BSC,Sheffield Hallam University - UK (Business Administration)

CAREER HISTORY

(START DATE - END DATE, EMPLOYMENT ,ORGANIZATION)

1998 , till now	Academic Staff ,Al Azhar University
1996 ,2004	AssistantCoordinator Quality Improvement Project, ,Ministry of Health Gaza
1995 ,1996	Coordinator, Maternal & Child Health Project ,Ministry of Health Gaza
1994 ,1995	Manager- Team Building Program ,Palestinian Ministry of Health- Gaza

ADMINISTRATIVE DUTIES

(START_DATE - END_DATE , ROLE ,LEVEL)

2018 ,	Dean of Planning and Quality ,Department
2003 ,2005	Head of Business Department ,Faculty
2011 ,2012	Dean of Planning and Quality ,University
2007 ,2008	Dean Of the Faculty of Economics and Administrative Science ,University

PROFESSIONAL AFFILIATION/MEMBERSHIP

(YEAR ,ORGANISATION ,ROLE ,LEVEL)

2026 Al Azhar University- Islamic University,Member of the Joint Committee of the Doctoral Program in Administrative and Financial Sciences,University

2018 Committee of Promotion , Acadimic Affairs Al Azhar University,member,University

2018 High Committee for certifying non Palestinian certificates, Ministry of higher Education,member,National

2016 AQAC,member,National

2016 Scientific Committee , Conference , Al Azhar University,member,University

2015 AQAC,member,National

2011 QIF,member,National

2010 QIF,member,National

2009 QIF,member,National

2008 QIF,member,National

2007 QIF,member,National

AREAS OF EXPERTISE

(AREA)

TQM , HRM ,

SELECTED PUBLICATIONS

- Article in Academic Journal

1. Dr Nihaya El Telbani+Dr Marwan Al Agha+ Mr Rafat Sadallah (2015) . Organizational variables and job burnout of the academic staff of the Palestinian Universities in Gaza,Al Najah University Journal (Humanities),4(29) ,695-730. (ISI Cited Publication)
2. Dr Nihaya El Telbani+Dr Ramiz Bdair+ Mr Mohammed Al Riqib (2015) . The requirements of implementing knowledge management in the Palestinian Universities in Gaza,Jordanian Journal of Business Administration,2(11) ,443-480. (ISI Cited Publication)
3. Dr Nihaya El Telbani+ Dr Mohammed faris+ Mr Rafe Al Whady (2015) . Organizational values and job engagement of the academic staff in the palestinian Universities in Gazxa,Journal of Al Quds Open University for research and studies,3(1) ,49-84. (ISI Cited Publication)
4. Dr Nihaya El Telbani+Dr Mohammed faris+Mrs Ola Abu Zater (2014) . Knowledge management and organizational innovation in the Palestinian Universities in Gaza,Egyption Business Administration Journal,(5) ,date of acceptence:27/12/2014. (ISI Cited Publication)
5. Dr Nihaya El Telbani (2014) . Emotional intelligence and leadership abilities of the students of the faculty of Economics and Administrative Science- English Language Track- in Al Azhar University Gaza,Al Najah University Journal (Humanities),4(28) ,941-992. (ISI Cited Publication)
6. Dr Nihaya El Telbani and Mr Mohmoud Radwan (2013) . The relationship between the factors hindering quality improvement and the implementation of quality improvement in the Palestinian Ministry of Health Gaza,Jordanian Journal of Business Administration,2(9) ,391-430. (ISI Cited Publication)
7. Dr Nihaya El Telbani+ Dr Ramiz Bdair+ Mr Ahmed Al Riqib (2013) . Transformational leadership and employee empowerment in the Palestinian Universities in Gaza,Al Najah University Journal (Humanities),4(27) ,733-774. (ISI Cited Publication)
8. Dr Nihaya El telbani (2013) . Intellectual capital and innovation in Jawwal Company in Gaza,Jordanian Journal of Business Administration,3(9) ,619-650. (ISI Cited Publication)
9. Dr Nihaya El Telbani+ Dr marwan Al Agha+ Mr Saed Shurab (2012) . Strategic planning and competitive advantage in pharmacetucal distribution companies in Gaza,Al Azhar University Journal-Humanities,2(14) ,209-248. (ISI Cited Publication)
10. Dr Nihaya El Telbani+ Dr ramiz Bdair+ Mr Rajab Al Saraj (2012) . Identifying training needs process in the NGOs in Gaza,Al Najah University Journal (Humanities),7(26) ,1585-1634. (ISI Cited Publication)
11. Dr Nihaya El Telbani (2012) . The relationship between a selected personal and organizational variables and job satisfaction- applied study on the academic staff in Al Azhar University Gaza,Al Zarqa Journal for research and human Studies,2(12) ,118-139. (ISI Cited Publication)
12. Dr Nihaya El Telbani + Dr Mohamed Salem (2011) . Elements of the learning organization in Al Shifa Hospital from its employees point of view,Al Azhar University Journal - Humanities ,2(7) ,295-321. (ISI Cited Publication)
13. Dr Nihaya El Telbani+Dr Ramiz Bdair+ Mr Aiman Al Msader (2011) . Evaluation of training programs in the local authorities in south governorates,Al Azhar Journal - Humanities,1(2)(13) ,1423-1486. (ISI Cited Publication)
14. Nihaya El Telbani (2009) . Reasons for resisting change in Al Azhar university - Gaza from its administrative staff point of view,Journal of Al Zhar University,11(1) ,1-36. (ISI Cited Publication)
15. Nihaya El Telbani (2008) . Evaluating the quality improvement program in the Palestinian Ministry of Health -Gaza,An Najah University Journal for research -B,22(3) ,1015-1038. (ISI Cited Publication)
16. Nihaya El telbani, Khalil hajaj, and wafiq Al Agha (2005) . The implementation of quality Improvement in the faculty of economics and administrative science in Al Azhar universiry,An Najah University Journal for research -B,20(3) ,765-800. (ISI Cited Publication)

RESEARCH PROJECTS

(FROM - TO ,PROJECT_TITLE ,ROLE ,SOURCE ,LEVEL)

1996 ,2004	Quality Improvement Project (QIP) ,Project Assisstant Coordinator ,World Bank ,National
1994 ,1995	Quality Improvement Project (QIP) ,Team Building Manager ,World Bank ,National
1995 ,1996	Maternal and Child Health project (MCH) ,Project Coordinator ,World Health Organization (WHO) ,National

AWARDS AND RECOGNITIONS

(YEAR ,NAME ,INSTITUTION,LEVEL)

2012 ,Recognition letter for the membership in the editorial committee of the University Journal ,Deanship of Postgraduate Studies and Scientific research ,University

2011 ,Recognition letter for participating in the conference of President Yaser Arafat ,Al Azhar University ,University

2011 ,Recognition letter from the Academic Affairs for voluntry teaching of 6 hours ,Al Azhar University ,University

2011 ,Recognition letter for the membership in Quality Improvement Fund ,Ministry of Education ,National

2008 ,Recognition letter from the KYTC for the contribution in developing the teaching curricula ,KYTC ,National

SUPERVISION

(DEGREE ,CANDIDATES ,THESIS ,SESSION ,YEAR)

Completed

* Master ,Ahmad Al Waly ,The effect of job satisfaction on enhancing organizational efficiency in the Palestinian Non Governmental Organizations ,2026 ,Al Aqsa University
* Master ,Eman Al Shawa ,The Impact of Digital Entrepreneurship on Startups Sustainability (Applied Study on Palestinians Business Incubators) ,2026 ,Al Azhar University
* Master ,Ashraf Al Telbani ,Digital transformation and its impact on international human resource management strategies and the role of organizational culture as a mediating variable ,2025 ,Al Azhar University
* Master ,Nour Al Kodweh ,The mediating role of organizational culture in the effect of transformational leadership on crisis management during covid 19 pandemic ,2024 ,Al Azhar University
* Master ,Ghada Mohammed Al Bardaweel ,The impact of knowledge management on improving the quality of services through organizational culture as a mediating variable : Applied study on private hospitals in the Gaza ,2024 ,Al Azhar University
* Master ,Bara Mattar ,The impact of strategic scenarios planning on achieving strategic flexibility : Applied study on the Palestinian private universities in the Southern Governorates ,2025 ,Al Azhar University
* PHD ,Mohammad al Harazen ,The Mediating Role of Emotional Intelligence Between Human Resources Management Strategies and Entrepreneurial Leadership Competences, Moderating Role: Organizational Culture ,2023 ,Al Azhar University - Gaza
* Master ,Shadi Kudair ,The impact of compliance with governance standards on the institutional performance of businesses : A field study on family businesses in Gaza Governorate ,2019 ,
* Master ,Nabeel Kaneetah ,Relationship of leadership patterns with talent management in the Ministry of Interior and the Palestinian National Security civil Division - Southern Governorates ,2019 ,Al Azhar University - Gaza
* Master ,Mohammad Abu Taweelah ,Strategic alignment and its role in achieving organizational success: Applied study on Palestinian Universities in the Gaza Strip Governorates ,2020 ,Al Azhar University - Gaza
* Master ,Ala Al Shanti ,The role of knowledge sharing as a mediator variable between transformational leadership and organization innovation ,2020 ,Al Azhar University - Gaza
* Master ,Abd Al Kader Hamdan ,The role of Management Information Systems in the Management Decision Making Process in the Palestinian Ministry of Interior in the Southern Governorates - The Civil Section ,2020 ,Al Azhar University - Gaza
* Master ,Ali Abu Jbarah ,Strategic Agility and its impact on promoting the entrepreneurial Orientation from the perspective of supervisory positions in the universities in Gaza Strip. ,2020 ,Al Azhar University - Gaza
* Master ,Mohammad Mokbel ,The impact of motivation on volunteer satisfaction : An applied study on Youth Centers in Gaza ,2021 ,Al Azhar University - Gaza
* Master ,Rasha hgazi ,The effect of Administrative Empowerment on promoting Intellectual Capital ,2021 ,Al Azhar University - Gaza
* Master ,Hasan Nassar ,The impact of Crisis Management Strategies on the Quality of Health Services : An applied study on the Palestinian Ministry of Health in Southern Palestinian Governorates ,2023 ,Al Azhar University - Gaza
* Master ,Mohammad Abu Hageb ,The role of organizational culture in enhancing employees performance through job competencies as an intermediate variable : An applied study on the Islamic Banks operating in Gaza ,2023 ,Al Azhar University - Gaza
* Master ,Abd Al Kareem Al Madhoon ,The impact of artificial intelligence applications on marketing innovations : Applied study on electronic stores in the Kingdom of Saudi Arabia ,2023 ,Al Azhar University - Gaza

Completed

* PHD ,Abdallah Al Kudary ,The Impact of Digital Marketing Mix on Enhancing the Brand Image of the Palestinian Cellular Communications Sector in Gaza Strip from Clients Point of View: The Moderating Role of Service Quality ,2023 ,Al Azhar University - Gaza
* PHD ,Mohammad Hamooda ,The Moderating Role of Firm Characteristics and Management on the Impact of Financing Decision on Stock Market Returns An Empirical Study on Listed Corporations in Palestine Exchange ,2023 ,Al Azhar University - Gaza
* Master ,Aziza Radwan ,The relationship between cloud computing and performance of the directors at the Palestinian universities in Gaza Strip ,2016 ,Al azhar University
* Master ,Mahmoud El Telbani ,The relationship between Enterpunurship strategies and social responsibility in the commercial banks in Gaza Strip ,2017 ,Al azhar University
* Master ,Ramy Faris ,The effect of servant leadership on employee behavior with leadership trust as a mediator : Field study on nurses in Governmental Hospitals in Gaza Strip ,2018 ,Al azhar University
* Master ,Nada Abu Aiadah ,Strategic intelligence and its relation with the success of organizations: Applied study on managers at the Palestinian telecommunication group in Gaza Strip ,2016 ,Al azhar University
* Master ,Mazen Hillis ,Organizational climate and its relationship with job alienation from the standpoint of the employees at the Palestinian Trade Banks ,2016 ,Al azhar University
* Master ,Nihal Hjazy ,Staffing and its relationship with organizational excellence: A field study on non- governmental organizations- Gaza Strip ,2016 ,Al azhar University
* Master ,Mohamad Msdar ,The relationship between transformational leadership and organizational justice for the employees of the Ministry of Education in Gaza ,2017 ,Al azhar University
* Master ,Ahmad Tafish ,The relationship between organizational environment with the development of leadership in the governmental institutions: Applied study in the Palestinian Ministries in Gaza ,2018 ,Al azhar University
* Master ,Moazar Al Hanjoory ,The impact of job security on organizational commitment: Field study in the hospitals, MOH, Gaza ,2018 ,Al azhar University
* Master ,Salama Shurab ,The impact of servent leadership on working teams effectiveness in major municipalities of Gaza Governorates ,2018 ,Al azhar University
* Master ,Rana Al Shobaky ,The learning organization and its role in enhancing work ethics: field study on non governmental organizations in Gaza Strip ,2017 ,Al azhar University
* Master ,Aiman Abu Kriam ,Management Information Systems and its relationship with improving performance in non governmental organizations in Gaza ,2013 ,Al azhar University
* Master ,Abdallah Alkodary ,The relationship between applying six segma methodology and competitive advantage:A field study on the deanships of admission and registration in the Palestinian universities in Gaza Strip ,2017 ,Al azhar University
* Master ,Emad Alsawalhy ,Relationship of emotional intelligence with managerial innovation in the Palestinian universities- Gaza Strip ,2016 ,Al azhar University
* Master ,Hanin Attalah ,The relationship between Empowerment and career path planning ,2018 ,Al azhar University
* Master ,Ismaeel hwaihy ,Organizational culture and its relationship with managerial innovation : a comparative study between public and private universities - Gaza Governorates ,2015 ,
* Master ,Ahmad Alkahloot ,Relationship between business re engineering and achieving the competitive advantage in the Palestinian universities in Gaza ,2017 ,Al azhar University
* Master ,Alhasan Salamah ,Assessment of non governmental organizations sustainability in the Gaza Strip ,2017 ,Al azhar University

Completed

* Master ,Hani Alaskari ,Organizational learning as a mediator variable between capacity building and organizational effectiveness ,2018 ,Al azhar University
* Master ,Imad Al Sawalhy ,Relationship of emotional intelligence with managerial innovation in the Palestinian Universities in Gaza Strip ,2015 ,
* Master ,Ahed Abu Al Atta ,Informal organizations and their relationship with the process of administrative decision making from the viewpoint of the employees at the Non Governmental Universities in Gaza Strip ,2015 ,
* Master ,Amany Al Kezendar ,Relationship between employee empowerment and Total Quality Management :A practical study on the Bank of Palestine in Gaza Governorates ,2015 ,
* Master ,Wisam Al Moamer ,The relationship between TQM and employees performance in the Palestinian Universities in Gaza Strip ,2014 ,
* Master ,Basil Mohammed ,Relationship of learning organization with occupational health and safety in medical imaging departments in governmental hospitals in Gaza Strip ,2014 ,
* Master ,Mahmood Al Gerbawi ,Computerized Health Information Systems and its relationship with job performance: a field study on UNRWA Primary Care Centers in Gaza Srtip ,2014 ,
* Master ,Randa Abu Mdallaleh ,The relationship between the dimensions of the learning organization and organizational excellence: A field study on the International Organizations in Gaza Strip ,2014 ,
* Master ,Mohammed Al Najar ,Impediments of performance appraisal implementation of employees in the local authorities in Gaza Governorates ,2013 ,
* Master ,Fadi Al Astal ,The relationship between Balanced Scorecards and managerial decision making process : applied study on the National Banks in Gaza Strip ,2011 ,
* Master ,Ahmmed Abu Samak ,Organizatiuonal development and its relationship to organizational commitment from the perspective of the staff of the United Nations Relief and Works Agency in Gaza ,2011 ,
* Master ,Kaled Abu Hasna ,Evaluation of the commitment of Non- Government Organizations in Gaza Strip to the British Risk Management Standards ,2010 ,
* Master ,Doaa Basheer ,Applying the enablers criteria of the EFQM Excellence Model in the Palestinian Universities in Gaza Strip ,2015 ,
* Master ,Basheer Shalah ,Leadership styles and their relationship with job burnout from the prospective of physicians working in the Palestinian MOH - Gaza ,2015 ,
* Master ,Ahmmed Al Riqib ,Transformational leadership and its relationship with employee empowerment in the Palestinian Universities in Gaza Strip ,2010 ,
* Master ,Mohammed Al Riqib ,The requirements of implementing knowledge management in the Palestinian Universities in Gaza Strip ,2011 ,
* Master ,Rafat Sadallah ,The relationship between demographic and organizational factors with job burnout among the academic staff at the Palestinian Universities in Gaza Strip ,2013 ,
* Master ,Rafea Al Wheedy ,Organizational values and their relationship with job involvement in the Islamic Banks in Gaza Strip ,2014 ,
* Master ,Ola Abu Zeeter ,The relationship between knowledge management and organizational creativity in the Palestinian Universities in Gaza Strip ,2014 ,
* Master ,Rajab Al saraj ,Identifying training needs process in the NGOs in Gaza Strip ,2010 ,
* Master ,Saed Shorab ,Strategic planning and competitive advantage in pharmacetucal distribution companies in Gaza Strip ,2011 ,
* Master ,Aiman Al Mosader ,Evaluation of training programs in the local authorities in the South Governorates ,2010 ,

EXPERT/TECHNICAL CONTRIBUTIONS

(ACTIVITY ,ORGANISATION ,ROLE ,FROM ,UNTIL ,LEVEL)

Developing an organizational structure for Al Azhar University - Gaza ,Al Azhar University ,member of a committee ,2008 ,2008 ,University

Developing a five year plan for the Business Department ,Al Azhar University ,Main Developer ,2004 ,2004 ,University

Developing an evaluation program for the Business Department ,Al Azhar University ,Main Developer ,2005 ,2005 ,University

Developing a fund raising proposal for a computer lab ,Al Azhar University ,Main Developer ,2004 ,2004 ,University

Developing a proposal for a postgraduate Master in Business Administration ,Al Azhar University ,member of a committee ,2004 ,2005 ,University

Developing the guide for the Faculty of Economics and Administrative science Al Azhar University ,Al Azhar University ,Main Developer ,2005 ,2005 ,University

Developing A strategic Plan for Al Azhar University ,Al Azhar University ,Main Developer ,2007 ,2007 ,University

Participating in developing the annual evaluation model ,Al Azhar University ,member of a committee ,2012 ,2012 ,University

EVALUATION ACTIVITIES

(DESCRIPTION ,EVALUTION ,YEAR)

Examiner PhD /Msc Thesis

* External examiner for A Master Thesis for: Abd Al Hafeth Al Kaldy- Al Aqsa University ,2026
* Internal examiner for A Master Thesis for: Jihad Abu Nahla- Business Department- Al Azhar University ,2026
* Internal examiner for A Master Thesis for: Ahmad Al Taloly- Business Department- Al Azhar University ,2026
* Internal examiner for PHD thesis for Hassan Saker: PHD program ,2025
* Internal examiner for A Master Thesis for: Doaa Al Boheesy- Business Department- Al Azhar University ,2018
* Internal examiner for A Master Thesis for: Alaa Al Shorafa- Business Department- Al Azhar University ,2018
* Internal examiner for A Master Thesis for: Aisha Salem- Business Department- Al Azhar University ,2017
* Internal examiner for A Master Thesis for: Rana Abdoh- Business Department- Al Azhar University ,2017
* Internal examiner for A Master Thesis for: KJhaled Shaheen- Business Department- Al Azhar University ,2017
* Internal examiner for A Master Thesis for: Mahmoud Ganam- Business Department- Al Azhar University ,2017
* nternal examiner for A Master Thesis for: Samer Abu Jbara- Business Department- Al Azhar UniversityI ,2016
* External examiner _ Master thesis - For: Marwan Al Barbary - Management and Politics Academy for Postgraduate Studies ,2016

Book/ Article in Journal Reivewer

* Evaluating researches submitted for publishing in the Journal of Al Azhar University (2008-2016) ,2016

Examiner PhD /Msc Thesis

* External examiner _ Master thesis - For: Hanan Abu Sultan - Manageme and Politics Academy for Postgraduate Studies ,2016
* Internal examiner for A Master Thesis for: Maram Odah- Business Department- Al Azhar University ,2016
* External examiner _ Master thesis - For: Saber Alian - Business Department- Islamic University ,2015
* External examiner _ Master thesis - For: Samah Al Bawab - Managemen and Politics Academy for Postgraduate Studies ,2015

Others

* Evaluating exams and results in KYTC (2010-2015) ,2015

Examiner PhD /Msc Thesis

* Internal examiner for A Master Thesis for: Mohemmed Al Tartoory - Business Department- Al Azhar University ,2015
* Internal examiner for A Master Thesis for: Samer Abu Sabha - Business Department- Al Azhar University ,2015
* External examiner _ Master thesis - For: Hamsah Kareem - Management and Politics Academy for Postgraduate Studies ,2015
* External examiner _ Master thesis - For:Jamal Al Nakalah- Management and Politics Academy for Postgraduate Studies ,2015
* External examiner _ Master thesis - For: Mohammad Al Tatary - Busines Department- Islamic University ,2015
* External examiner _ Master thesis - For: Hussain Abu Sadah - Management and Politics Academy for Postgraduate Studies ,2015

Examiner PhD /Msc Thesis

* External examiner _ Master thesis - For: Abd Alateef Al Kannoa - Management and Politics Academy for Postgraduate Studies ,2015
* Internal examiner for A Master Thesis for: Iman Tamoos - Business Department- Al Azhar University ,2015
* Internal examiner for A Master Thesis for: Jomanah Al Shawa - Business Department- Al Azhar University ,2015
* Internal examiner for A Master Thesis for: Mohammed al Kateeb - Business Department- Al Azhar University ,2015
* External examiner _ Master thesis - For: Osamah Al Zeenaty - Management and Politics Academy for Postgraduate Studies ,2014
* Internal examiner for A Master Thesis for: Mohammed Hamoodeh - Business Department- Al Azhar University ,2014
* Internal examiner for A Master Thesis for: Raef Barakeh- Business Department- Al Azhar University ,2014
* Internal examiner for A Master Thesis for: Hisham Tartoory - Business Department- Al Azhar University ,2014
* External examiner _ Master thesis - For: Raed Salheyah - Management and Politics Academy for Postgraduate Studies ,2013
* Internal examiner for A Master Thesis for: hasan Afanah - Business Department- Al Azhar University ,2013
* Internal examiner for A Master Thesis for: Hasan Afanah- Business Department- Al Azhar University ,2013
* External examiner _ Master thesis - For: Mohammad Kahloot - Management and Politics Academy for Postgraduate Studies ,2013

Others

* Evaluating Academic proposals submitted for funding in PARC ,2012

Examiner PhD /Msc Thesis

* External examiner _ Master thesis - For: Nayef Odah - Al Quda University School of Public Health ,2011

Book/ Article in Journal Reivewer

* Evaluating academic researches submitted for the degree of Associate Prof. Al Quds Open University ,2011

Examiner PhD /Msc Thesis

* Internal examiner for A Master Thesis for: Maher Nasman - Business Department- Al Azhar University ,2011
* Internal examiner for A Master Thesis for: Nabeel Al Gool - Business Department- Al Azhar University ,2011
* Internal examiner for A Master Thesis for: Mazen Al Shoobaky - Busines Department- Al Azhar University ,2011
* Internal examiner for A Master Thesis for: Jamal Enaiah - Business Department- Al Azhar University ,2011
* Internal examiner for A Master Thesis for: Alaa Aiesh - Business Department- Al Azhar University ,2011
* Internal examiner for A Master Thesis for: Alaa Hamdoonah - Business Department- Al Azhar University ,2011
* Internal examiner for A Master Thesis for: Moneer Taleb - Business Department- Al Azhar University ,2011
* Internal examiner for A Master Thesis for: Wael Msabeh - Business Department- Al Azhar University ,2011
* Internal examiner for A Master Thesis for: Iyad Alool - Business Department- Al Azhar University ,2011
* Internal examiner for A Master Thesis for: Waleed satoom - Business Department- Al Azhar University ,2011

Examiner PhD /Msc Thesis

* External examiner _ Master thesis - For: Hany Samoor - Al Quds University- School of Public Health ,2011
* External examiner _ Master thesis - For: Shareef Odwan - Business Department- Islamic University ,2011
* External examiner _ Master thesis - For: Sameera Abu Hmaid - School o Public Health- Al Quds University ,2011
* Internal examiner for A Master Thesis for: Amal Siam - Business Department- Al Azhar University ,2010
* Internal examiner for A Master Thesis for: Rashad Hamad- Business Department- Al Azhar University ,2010
* Internal examiner for A Master Thesis for: Tariq Abu Hadroos- Business Department- Al Azhar University ,2010
* Internal examiner for A Master Thesis for: Ibraheem Abu Rahmeh- Business Department- Al Azhar University ,2010
* Internal examiner for A Master Thesis for: Nader Abu Sharek - Business Department- Al Azhar University ,2010
* External examiner _ Master thesis - For: Naeem Al kareery - Al Quds University- School of Public Health ,2010
* External examiner _ Master thesis - For:Shifa Bsaso - Business Department- Islamic University ,2009
* External examiner _ Master thesis - For: Atef Alshowak - Business Department- Islamic Universdity ,2007
* External examiner _ Master thesis - For: Mahmood Al Zaraby - Business Department- Islamic University ,2006
* External examiner _ Master thesis - For: Fatima Al Hindy - Al Quds University- School of Public Health ,2002

TEACHING

(LEVEL ,COURSE)

First Degree

* Marketing
* Human Resource Management
* Organization Behaviour
* Insurance
* Organization Theory
* TQM
* Research Methodology
* Advanced Managerial Issues

Post Graduate

* Statistics and Research Methodology
* Human Resource management

CONTRIBUTION TO SOCIETY

(START DATE - END DATE ,CONTRIBUTION ,LEVEL)

2006 - 2007

* conducting a survey for Al Maghazi Secondary School ,University

SKILLS

(SKILL ,PROFICIENCY)

English Language skills ,Excellent

Computer skills ,Very Good

CONTINUING EDUCATION

(YEAR ,COURSE NAME ,PLACE ,INSTITUATION ,PERIOD)

2013 ,Participation in the workshop of signing the agreements of the QIF project. Ministry of Higher Education ,Ramallah ,Ministry of Higher Education. ,1 day

2012 ,Participation in the conference of the Centre of Development Studies_ Beir Zait University ,Al Azhar University ,Beir Zait University ,1 day

2011 ,Participating in the conference of the Centre of Excellence in Teaching- Gaza ,Gaza ,Centre of Excellence in Teaching ,1 day

2008 ,International Visitor Leadership Program. ,USA , United States Department of State, Washington D.C ,6 weeks

2004 ,ETC workshop ,Beirut ,UNSCO Regional office for education in the Arab states ,2 days

2003 , Workshop for business administration represented from Arab universities (Assessing quality and impact of academic program in Arab universities ,Amman- Jordan ,UNDP ,7 days

2003 ,Workshop for business administration represented from Arab universities (Assessing the quality and impact of academic program in Arab universities ,Tunisia ,UNDP ,4 days

1999 ,The Second International Conference on Quality in Healthcare ,Egypt ,ISQUA ,2 weeks

1996 ,National Forum on Quality Improvement in Health Care ,New Orleans, USA ,ISQUA ,4 days

1995 ,Total Quality Management in Health Care ,Egypt ,Quality Management Program for Health Care Organizations in the Middle East & North Africa ,2 weeks

TRAINING COURSES

(YEAR ,COURSE NAME ,PLACE ,INSTITUATION ,PERIOD)

1997 ,Statistical Thinking for Quality Management ,Ministry of Health Gaza ,Minnesota Health Center, USA ,3 days

1996 ,Strategic Planning & Team Skills Development ,Ministry of Health Gaza ,Kinney Associates, USA ,4 days

1996 ,Measuring Health Care Quality ,Ministry of Health Gaza ,Harvard School of Public Health, USA ,4 days

1996 ,Malcom Baldridge Award Scheme ,Ministry of Health Gaza ,VHA, USA ,1 day

1996 ,Improving Health Care ,Ministry of Health Gaza ,Institute for Healthcare Improvement, USA ,3 days