

### Planning and Quality Assurance Affairs

#### Form (A)

# **Course Specifications**

## **General Information**

Course name Marketing Research

Course number BUSA4320

Faculty

Department

Course type Major Needs

Course level 4

Credit hours (theoretical) 3

Credit hours (practical) 0

Course Prerequisites

## **Course Objectives**

- 1 To discuss specific issues relating to the marketing research project, and the marketing research process,
- 2 To equip the students with the major concepts of the scientific research approach, and the exploratory and conclusive research designs,
- 3 To equip the students with the major techniques of sampling, measurement and scaling, questionnaire building, data preparation and preliminary data analysis, and report preparation and presentation issues.

## **Intended Learning Outcomes**

| Knowledge and Understanding | * | Gain a better and detailed background and understanding of the marketing research process andthe scientific research approach |
|-----------------------------|---|---|
| Intellectual Skills         | * | understand how to use the scientific research approach in order to conduct a marketing research                               |
| Professional Skills         | * | The Students will be able to conduct a professional marketing research to either discover opportunities or solve a problem    |

#### **Course Contents**

- 1 Chapter 1 Introduction to Marketing Research: Scientific research approach and problem definition
- 2 Chapter 2 Exploratory Research Design
- 3 Chapter 3 Conclusive Research Design
- 4 Chapter 4 Sampling
- 5 Chapter 5 Measurement and Scaling
- 6 Chapter 6 Questionnaire Design
- 7 Chapter 7 Data Preparation and Preliminary Data Analysis
- 8 Chapter 8 Report Preparation and Presentation

# **Teaching and Learning Methods**

- 1 - Lecturing.
- 2 - Group discussions (Case Studies).
- 3 - PowerPoint presentations.
- 4 - Outside reading materials if needed.

## **Teaching and Learning Methods for the Disabled Students**

1 - N/A

### **Students Assessment**

| Assessment Method                       | <u>TIME</u>              | MARKS |
|---|--------------------------|-------|
| - Class attendance and participation    | During the Semester      | 5     |
| - Group work, presentations and quizzes | During the semester      | 5     |
| - Midterm exam and Project              | 8th week of the semester | 30    |
| Final Exam                              | 14th week of the         | 60    |
| <u> </u>                                | semester                 |       |

### **Books and References**

Essential books Shukla P. (2008): "Marketing Research". Ventus Publishing ApS, Frederiksberg, Denmark.

## **Knowledge and Skills Matrix**

| Main Course Contents  | Study Week        | Knowledge and<br>Understanding | Intellectual Skills | Professional Skills | General Skill |
|---|-------------------|--------------------------------|---------------------|---------------------|---------------|
| Chapter 1 – Introduction to Marketing Research: Scientific research approach and problem definition | Week 1            |                                |                     |                     |               |
| Chapter 2 – Exploratory<br>Research Design  | Week 2<br>and 3   |                                |                     |                     |               |
| Chapter 3 – Conclusive<br>Research Design   | Week 4<br>and 5   |                                |                     |                     |               |
| Chapter 4 – Sampling  | Week 6<br>and 7   |                                |                     |                     |               |
| Chapter 5 – Measurement and Scaling   | Week 9            |                                |                     |                     |               |
| Chapter 6 – Questionnaire<br>Design   | Week 10<br>and 11 |                                |                     |                     |               |
| Chapter 7 – Data Preparation<br>and Preliminary Data Analysis                                       | Week 12<br>and 13 |                                |                     |                     |               |
| Chapter 8 – Report<br>Preparation and Presentation  | Week 14           |                                |                     |                     |               |